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To: LenelS2 Global Value Added Resellers
From: LenelS2 Product Team
Subject: LenelS2 Streamlines BlueDiamond Reader Product Line
Date: November 7th, 2024

As part of the continuing evolution of the LenelS2 BlueDiamond ecosystem, we wish to advise our VARs:

From January 1st, 2025 forward, LenelS2 will no longer be offering the BlueDiamond Mobile 'Ready' Readers (MRR) that go by the following Part Numbers:

- LNL-R10320-05TB
- LNL-R10325-05TB
- LNL-R10330-05TB

The BlueDiamond readers listed above were introduced as a 'bridge' to Mobile Credentials in 2019 and have been excellent. However since the Pandemic of 2020, the majority of readers sold by LenelS2 have been the Mobile 'Enabled' versions. The retirement of the Mobile 'Ready' Readers will mitigate confusion around not having a Mobile Enabled Reader License (BDM-MERL) required to upgrade from a Mobile 'Ready' to a Mobile 'Enabled' reader.

As part of LenelS2's "Cyber Security Hardening" best practices, BlueDiamond readers will come out of the box with the Bluetooth radio *disabled* and will require the BDC-BLUETOOTH configuration card to enable (sold separately). For customers who already have *custom* BlueDiamond reader Part Numbers, the reader configuration will not change. LenelS2 believes that removal of the three Mobile 'Ready' SKUs listed above will reduce both ordering and installation errors. LenelS2 BlueDiamond Mobile-Enabled Readers remain available and are the suggested replacement for the discontinued mobile-ready readers.

A Honeywell International Inc. Company
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LenelS2 apologizes for any inconvenience this transition may cause, but please know that this is the best product path to support a streamlined mobile strategy.

If you have any additional questions, please contact your LenelS2 Regional Sales Manager for additional information.

Thank you for your continued support of LenelS2.

Sincerely,

LenelS2 Product Management